



LIMITED LIFETIME WARRANTY FOR FIBERGLASS DOORS LIMITED WARRANTY FOR COMPONENTS AND FINISH

WARRANTY COVERAGE

SIGNAMARK FIBERGLASS DOORS BY TRINITY GLASS INTERNATIONAL, INC. (HEREINAFTER TRINITY) ARE COVERED UNDER THIS LIMITED LIFETIME WARRANTY, TO BE STRUCTURALLY FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP THAT WOULD RENDER THE DOOR UNFIT FOR ITS DESIGNED USE, SUBJECT TO THE CONDITIONS AND RESTRICTIONS CONTAINED HEREIN. THIS LIMITED LIFETIME WARRANTY EXTENDS ONLY TO THE ORIGINAL CUSTOMER OF TRINITY (HEREINAFTER CUSTOMER), NOT THE END CONSUMER.

GLASS, WOOD COMPONENTS AND FINISHES

TRINITY'S PVC JAMBS (DOOR FRAME) ARE COVERED BY THE SAME LIMITED LIFETIME WARRANTY AS TRINITY'S FIBERGLASS DOORS. GLASS PANELS ARE WARRANTED FOR 10 YEARS AND WOOD COMPONENTS ARE WARRANTED FOR 5 YEARS FROM THE DATE OF PURCHASE, PROVIDED COMPLIANCE TO ALL RECOMMENDED PREVENTIVE CARE (INCLUDING BUT NOT LIMITED TO PROPER STAIN AND/OR PAINT RECOMMENDATIONS). GLASS PANELS ARE WARRANTED ONLY FOR PERMANENT FAILURE OF THE HERMETIC SEAL DIRECTLY ATTRIBUTABLE TO DEFECTIVE MANUFACTURING OF THE INSULATED PANEL. ALL PRE-FINISHED TRINITY DOORS AND OTHER PRE-FINISHED COMPONENTS, ARE COVERED UNDER A 2 YEAR LIMITED FINISH WARRANTY FROM DATE OF PURCHASE, TO BE FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP, SO NOT TO BLISTER, PEEL, FLAKE OR CRACK.

WARRANTY CLAIM PROCEDURES:

IN THE EVENT OF A DEFECT COVERED UNDER THIS WARRANTY, CUSTOMER SHALL COMPLY WITH THE FOLLOWING CLAIM PROCEDURES:

1. WRITTEN WARRANTY CLAIM SHALL BE PRESENTED TO TRINITY.
2. CLAIM MUST INCLUDE THE FOLLOWING INFORMATION:
 - A. NATURE OR ADEQUATE DESCRIPTION OF DEFECT(S).
 - B. IDENTIFICATION OF PRODUCT INCLUDING SIZE, DESIGN, TYPE, AND PRODUCT NUMBER (IF AVAILABLE).
 - C. DATE OF PURCHASE.
 - D. PROOF OF PURCHASE.
3. UPON TRINITY'S REQUEST, CUSTOMER MUST PERMIT TRINITY (OR ITS REPRESENTATIVE) TO INSPECT THE CLAIMED DEFECTIVE DOOR. TRINITY SHALL HAVE 30 DAYS FROM RECEIPT OF CUSTOMER'S WRITTEN CLAIM TO EXERCISE THIS OPTION TO INSPECT.

EXCLUSIVE REMEDIES

UPON RECEIPT OF A VALID CLAIM, TRINITY SHALL HAVE THE OPTION TO REPAIR THE PRODUCT, PROVIDE A REPLACEMENT PRODUCT OF LIKE KIND AND DESIGN, OR PROVIDE A REFUND OF THE ORIGINAL PURCHASE PRICE. IN NO EVENT, SHALL THE REMEDY EXCEED THE ORIGINAL PURCHASE PRICE OF THE DOOR. THIS REMEDY SHALL BE THE SOLE AND EXCLUSIVE REMEDY FOR CLAIMS COVERED UNDER THIS LIMITED WARRANTY, AND THERE SHALL BE NO OTHER REMEDY INCLUDING BUT NOT LIMITED TO INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE DEFECTIVE DOOR. FURTHER, IN NO EVENT SHALL TRINITY BE RESPONSIBLE FOR SHIPPING, LABOR, FINISHING EXPENSES, REMOVAL OF ORIGINAL PRODUCT, INSTALLATION OF PRODUCT, EXPENSES, OR OTHER CHARGES, COSTS OR CLAIMS BEYOND THE REMEDY STATED ABOVE.

EXCEPTIONS FROM COVERAGE

THE FOLLOWING EXCEPTIONS ARE NOT COVERED AND SHALL OTHERWISE NOT BE CONSIDERED TO BE DEFECTS IN MATERIAL OR WORKMANSHIP AS APPLIED TO THIS LIMITED WARRANTY: ANY DAMAGE OR DISCOLORATION CAUSED BY NOT PAINTING/FINISHING SMOOTH OR UNFINISHED FIBERGLASS DOORS WITHIN 6 MONTHS OF INSTALLATION; ANY DAMAGE CAUSED BY NOT PAINTING/FINISHING WOOD COMPONENTS WITHIN 2 WEEKS OF INSTALLATION; ANY DAMAGE CAUSED BY THE CUSTOMER AND/OR END CONSUMER TO INCLUDE BUT NOT LIMITED TO BROKEN GLASS, DAMAGES CAUSED DURING INSTALLATION OF THE DOOR, REPLACEMENT OF TRINITY PARTS/COMPONENTS, IMPROPER STORAGE, HANDLING, FINISHING, AND/OR IMPROPER GLAZING; OR ANY ACT(S) PERFORMED TO THE DOOR NOT IN COMPLIANCE WITH TRINITY'S INSTRUCTIONS AND RECOMMENDATIONS; AND ANY DAMAGE CAUSED BY INSTALLING A NON-VENTILATING STORM DOOR. THIS WARRANTY APPLIES ONLY TO DOORS INSTALLED IN OWNER OCCUPIED RESIDENTIAL DWELLINGS WITHIN THE CONTINENTAL U.S., DURING THE FIRST END-CONSUMER'S OWNERSHIP, AND IS NON-TRANSFERABLE.

TRINITY MAKES NO OTHER WARRANTY, INCLUDING A WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE PRODUCT OR REPLACEMENT EXCEPT TO THE EXTENT PROVIDED HEREIN. INVALIDATION OF ANY ONE OR MORE OF THE PROVISIONS OF THIS LIMITED WARRANTY SHALL IN NO WAY AFFECT ANY OF THE PROVISIONS IN THIS LIMITED WARRANTY, WHICH REMAIN IN FULL FORCE AND EFFECT. ANY AND ALL LEGAL ACTIONS FOR ANY AND EVERY BREACH OF THIS WARRANTY SHALL BE INSTITUTED AND MAINTAINED IN ANY COURT OF COMPETENT JURISDICTION IN THE COUNTY OF KING, STATE OF WASHINGTON. TRINITY RESERVES THE RIGHT TO MODIFY THE TERMS AND CONDITIONS OF THIS WARRANTY WITHOUT PRIOR NOTICE.