



## 10-YEAR LIMITED WARRANTY

### WARRANTY COVERAGE:

SIGNAMARK BY TRINITY GLASS INTERNATIONAL, INC. (HEREINAFTER TRINITY) WARRANTS ITS INSULATED GLASS PRODUCTS AGAINST PERMANENT FAILURE OF THE HERMETIC SEAL DIRECTLY ATTRIBUTABLE TO DEFECTIVE MANUFACTURING OF THE UNIT, WHICH FAILURE RESULTS IN PERMANENT OBSTRUCTION OF VISION THROUGH THE UNIT. TRINITY WARRANTS ITS DOORLITE FRAMES TO BE STRUCTURALLY FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP THAT WOULD RENDER THE FRAME UNFIT FOR ITS DESIGNED USE. THIS LIMITED WARRANTY EXTENDS ONLY TO THE ORIGINAL CUSTOMER OF TRINITY (HEREINAFTER CUSTOMER), NOT THE END CONSUMER. THE DURATION OF THE WARRANTY BEGINS ON THE DATE OF PURCHASE AND EXTENDS FOR 10 YEARS, AND IS SUBJECT TO THE CONDITIONS AND RESTRICTIONS CONTAINED HEREIN.

### WARRANTY CLAIM PROCEDURES:

IN THE EVENT OF A DEFECT COVERED UNDER THIS WARRANTY, CUSTOMER SHALL COMPLY WITH THE FOLLOWING CLAIM PROCEDURES:

1. WRITTEN WARRANTY CLAIM SHALL BE PRESENTED TO TRINITY.
2. CLAIM MUST INCLUDE THE FOLLOWING INFORMATION:
  - A. NATURE OR ADEQUATE DESCRIPTION OF DEFECT(S).
  - B. IDENTIFICATION OF PRODUCT INCLUDING SIZE, DESIGN, TYPE, AND PRODUCT NUMBER (IF AVAILABLE).
  - C. DATE OF PURCHASE.
  - D. PROOF OF PURCHASE.
3. UPON TRINITY'S REQUEST, CUSTOMER MUST PERMIT TRINITY (OR ITS REPRESENTATIVE) TO INSPECT THE CLAIMED DEFECTIVE PRODUCT. TRINITY SHALL HAVE 30 DAYS FROM RECEIPT OF CUSTOMER'S WRITTEN CLAIM TO EXERCISE THIS OPTION TO INSPECT.

### EXCLUSIVE REMEDIES

UPON RECEIPT OF A VALID CLAIM, TRINITY SHALL HAVE THE OPTION TO REPAIR THE PRODUCT, PROVIDE A REPLACEMENT PRODUCT OF LIKE KIND AND DESIGN, OR PROVIDE A REFUND OF THE ORIGINAL PURCHASE PRICE. IN NO EVENT, SHALL THE REMEDY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT. THIS REMEDY SHALL BE THE SOLE AND EXCLUSIVE REMEDY FOR CLAIMS COVERED UNDER THIS LIMITED WARRANTY, AND THERE SHALL BE NO OTHER REMEDY INCLUDING BUT NOT LIMITED TO INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE DEFECTIVE PRODUCT. FURTHER, IN NO EVENT SHALL TRINITY BE RESPONSIBLE FOR SHIPPING, LABOR, FINISHING EXPENSES, REMOVAL OF ORIGINAL PRODUCT, INSTALLATION OF PRODUCT, EXPENSES, OR OTHER CHARGES, COSTS OR CLAIMS BEYOND THE REMEDY STATED ABOVE.

### EXCEPTIONS FROM COVERAGE

THIS WARRANTY DOES NOT COVER: 1) BROKEN GLASS; 2) DEFECTS OR DAMAGES ARISING OUT OF SHIPMENT BY COMMON CARRIERS, PRIVATE TRANSPORTATION, OR OTHER MEANS OF TRANSPORTATION; 3) DEFECTS OR DAMAGES ARISING OUT OF IMPROPER HANDLING, CLEANING, STORAGE, MAINTENANCE, ACT OF GOD, INTENTIONAL HUMAN ACTS, MISUSE, ABUSE, OR ANY CIRCUMSTANCES BEYOND THE CONTROL OF TRINITY; 4) LABOR, SHIPPING, OR OTHER INCIDENTAL DAMAGES INCURRED OR CLAIMED BY THE CUSTOMER.

TRINITY MAKES NO OTHER WARRANTY, INCLUDING A WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE PRODUCT OR REPLACEMENT EXCEPT TO THE EXTENT PROVIDED HEREIN. INVALIDATION OF ANY ONE OR MORE OF THE PROVISIONS OF THIS LIMITED WARRANTY SHALL IN NO WAY AFFECT ANY OF THE PROVISIONS IN THIS LIMITED WARRANTY, WHICH REMAIN IN FULL FORCE AND EFFECT. ANY AND ALL LEGAL ACTIONS FOR ANY AND EVERY BREACH OF THIS WARRANTY SHALL BE INSTITUTED AND MAINTAINED IN ANY COURT OF COMPETENT JURISDICTION IN THE COUNTY OF KING, STATE OF WASHINGTON. TRINITY RESERVES THE RIGHT TO MODIFY THE TERMS AND CONDITIONS OF THIS WARRANTY WITHOUT PRIOR NOTICE.